

Pledge to our Customers

As a service provider organization we are committed to providing programs and services delivered with a sense of individual pride, professionalism, and in keeping with the spirit of Army values and IMCOM principles.

We create value for our customers through consistent and easily-accessible service. We will:

- deliver quality products and services
- build relationships - with communities, with our customers, and with each other.
- be kind and respectful to those we serve.
- conduct ourselves professionally.
- welcome and encourage feedback, we will communicate and listen.
- provide neat, professional and aesthetically pleasing facilities.
- take ownership of our actions.



UNITED STATES ARMY GARRISON

PRESIDIO OF MONTEREY

U.S ARMY INSTALLATION MANAGEMENT COMMAND
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